

Troubleshoot MAXAIR Helmet prior to Calling MAXAIR for Repair Service

Before calling BMDI for Service Repair of your MAXAIR Helmet, perform a preliminary troubleshooting—thoroughly visually check the helmet for damage and fitting of items (below), and perform a power on sequence as indicated below.

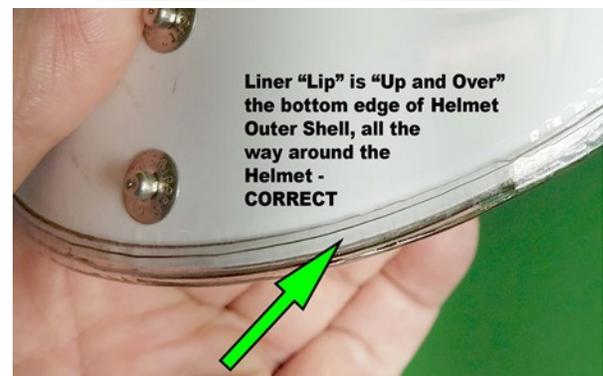
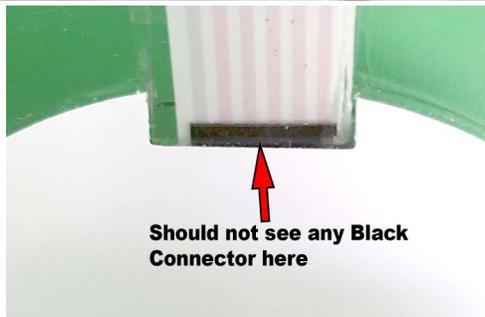
Ensure there is a continuous gap between the Helmet Outer Shell (White) and the Motor Fan (Black)



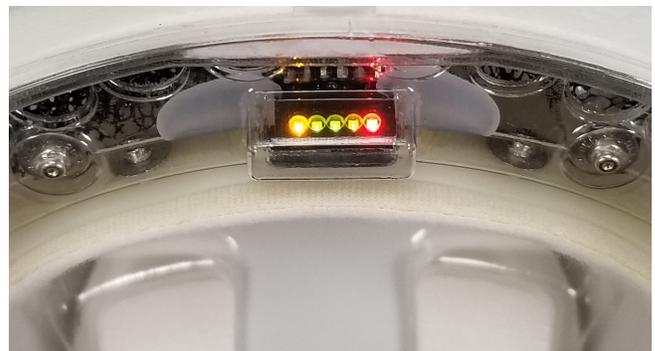
Ensure that the Liner "Lip" is securely "up and over" the bottom edge of the Helmet Outer Shell



Ensure the connection between the LED Safety Lights Ribbon cable and the Helmet Circuit Board does not show any metal pins or black connector



Ensure that all 5 Safety LED lights are lighted for several seconds immediately after connecting a fully charged Battery to the Helmet.



Ensure the Power Cord is firmly seated in the Helmet Power Cord connector



Older Helmets

Newer Helmets

Be certain that the Battery being used to test the suspect Helmet does indeed power up another Helmet and that on another Helmet all 5 LEDs are lighted by that Battery.

Be certain that the Power Cord on the suspect Helmet works with another Helmet and Battery.

If all items indicated herein are in order and your MAXAIR Helmet is not functioning properly, please call MAXAIR for Service, 1-800-443-3842